Insights on health care and older adult care

ABOUT FEDERAL RETIREES

The National Association of Federal Retirees is the largest national advocacy organization representing active and retired members of the federal public service, Canadian Armed Forces, Royal Canadian Mounted Police and retired federally appointed judges, as well as their partners and survivors. With more than 176,000 members, and nearly 7,500 members in New Brunswick, we have a proud 56-year history of advocacy on behalf of our members and retirees.

INSIGHTS FROM MEMBER SURVEY ON HEALTH CARE IN **NEW BRUNSWICK**

Conducted in early 2020, Federal Retirees' survey of New Brunswick members' views on health care in the province provides valuable insight into the health care issues important to older New Brunswickers, views that we believe have only been strengthened by experiences during COVID-19.

- 95% very important or important
- Shortage of family doctor top concern

Shortage of health care professionals

- 87% very important or important
- Wait times to see specialist and emergency department wait times top concerns

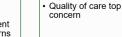
92% very important or

times for these services

Availability and wait

Wait times

important



important

Hospital Care



- 95% very important or important
- Wait times and availability of French services top concerns

Ambulance services



After-hours and weekend services

85% (home care) & 90% (long-term care) very important or important

98% very important or

Quality of care and services that meet linguistic, cultural and similar needs top

Home and long-term care



Views of respondents with personal experience in each area

·Quality of life (99%), quality of care (98%), better regulation and oversight (97%), access (91%), and increasing staffing (94%) ranked as very important or important.

Long-term care



Quality of life (98%), quality of care (94%), access (92%), better training for staff (90%), and better regulation and oversight (87%) ranked as very important or important.

Home care



Amount of time dedicated to caregiving (82%), impact on other aspects of life (78%), effect on mental health (76%), and availibility of supports to navigate system (67%) identified as having moderate to large impact on unpaid caregivers.

Caregiving

INSIGHTS FROM NATIONAL **MEMBER SURVEY ON OLDER ADULT CARE AND** COVID-19

In August 2020, Federal Retirees conducted a survey of its membership to better understand their views on three key areas, especially given COVID-19: long-term care, home care and caregiving.

Respondent views on long-term and home care reform

- 81% believe their province/territory should conduct one coordinated, independent and public review on long-term care.
- •76% believe the same should be done at the federal level

Long-term care review



- 82% believe a national framework for long-term care that ties funding to national standards should be implemented.
- 80% believe the same should be done for home

National



·81% believe that a national health workforce planning strategy should be implemented.

Health workforce





standards







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